

SPO ALERT

Date: February 5th, 2024
To: Arizona Procurement Portal (APP) Agency Users
From: APP Help Desk
Subject: [SPO ALERT] ****Invoice Allocation Issues****

Dear Valued APP User

We have received and validated reports of a potential issue when reconciling invoice allocations; ultimately resulting in the invoice being unable to be processed and ultimately preventing PO closures. We are diligently working with our developer to obtain an update and resolution in regards to this issue and will provide an update as soon as it becomes available.

If you have any questions or concerns, please contact App Help desk by calling (+1-602-542-7600) or emailing support to: app@azdoa.gov. Please note phone hours are Mon-Fri 8:30am-5pm.

Thank you for your patience.

Sincerely,

The APP Help Desk