

SPO ALERT

Date: November 21st, 2022

To: State Agencies

From: State Procurement Office

RE: SPO ALERT - APP Self - Service Ticketing System

APP Help Desk has transitioned to a NEW Ticketing System. With this new system, we're able to offer a NEW Self-Service Feature giving you the ability to create, monitor and manage the real-time progress of your Ticket. We encourage you to transition to our new ticketing system portal by following this Link:

[\[APP Service Request\]](#)

If you have any questions please contact the APP Help Desk at: **602-542-7600** or please submit a ticket to the **APP Inbox**. app@azdoa.gov.

Thank you.

The APP Help Desk

602-542-7600

app@azdoa.gov

<https://spo.az.gov/app-service-request>

APP Help Desk

602-542-7600

app@azdoa.gov

<https://spointra.az.gov>