

SPO ALERT

Date: December 01, 2023  
To: APP Agency Users  
From: APP TEAM  
Subject: **REPORTING Questions & Issues**

---

Dear APP Users,

REPORTING is now under the APP Team. This will improve synergy, lean out current process and improve service levels.

As of today please **DO NOT** send email **REPORTING QUESTIONS & ISSUES** directly to Gloria Fielding. Please send all reporting questions and issues (reporting related) to [app@azdoa.gov](mailto:app@azdoa.gov) this will create a service request and generate a ticket number for your tracking.

***NOTE: ALL REPORTING QUESTIONS AND CONCERNS REQUIRE A SERVICE REQUEST TICKET***

Please email [app@azdoa.gov](mailto:app@azdoa.gov) or use the service request link below

***<https://stateofarizona.samanage.com/?format=portal>***

If you have any questions or concerns, please contact APP Help Desk by calling (+1-602-542-7600) or emailing support questions to: [app@azdoa.gov](mailto:app@azdoa.gov). Please note phone hours are Mon-Fri 8:30am-5pm.

Thank you for your patience and cooperation.

APP Team